### **Community Health Centers Task Group**



Pre-Annual Meeting Task Group Informational Webinar 2018 Updates / 2019 Planning

October 10, 2018 3:00 p.m. EST



### Agenda

- -Welcome
- -Task Group Charge
- -Themes
- -Accomplishments
- -Current projects
- -Possible topics for annual meeting task group session
- -Q&A



#### **Task Group Chairs**

- Jim Hotz, MD
   National Association of Community Health Centers
- Durado Brooks, MDAmerican Cancer Society



#### Charge:

The charge of the Community Health Centers Task Group is to identify and act on opportunities for NCCRT to advance efforts to increase colorectal screening delivery within the community health center setting.



### **Task Group Themes**

- Improving Links of Care between CHCs and specialty providers and hospitals
- Paying for screening navigation
- Improving EHR use to support screening
- Educating providers about the value of FIT
- How to get knowledge off shelf and in use



## Cancer FY18 Project Plan (December 2017)

- Expand Links of Care.
  - Publish 3 manuscripts (Overview, Patient Navigation, Medical Neighborhood).
  - Develop Links of Care curriculum.
  - Release Links of Care 2.0.
- Develop Curriculum for How to Pay for Navigation
- Finalize NextGen Guide.
- Finalize Hospital Systems Change Package.
- Fiscal cliff contingency plan?



# FY18 Accomplishments (Ongoing Work)

- 80% by 2018 Forum Attendees technical assistance continued throughout 2018
  - This technical assistance activity and training curriculum was built around NCCRT's guide "How to Increase CRC Screening Rates in Community Health Centers"
  - Year-long follow-up aided teams in refining and implementation of an action plan
  - Other barriers and successes were recorded
  - Forum model was replicated by the HPV Vaccination Roundtable
- CHC Task Group met at Dialogue for Action
- Project ECHO Discussions and launch of ACS Project ECHO pilots (lung cancer and tobacco cessation)



# FY18 Accomplishments (Ongoing Work)

- Ongoing support and dissemination of Clinician's Reference on Stool-based testing
  - One of the most popular resources in the NCCRT Resource Center

Continued progress with UDS CRC screening rates

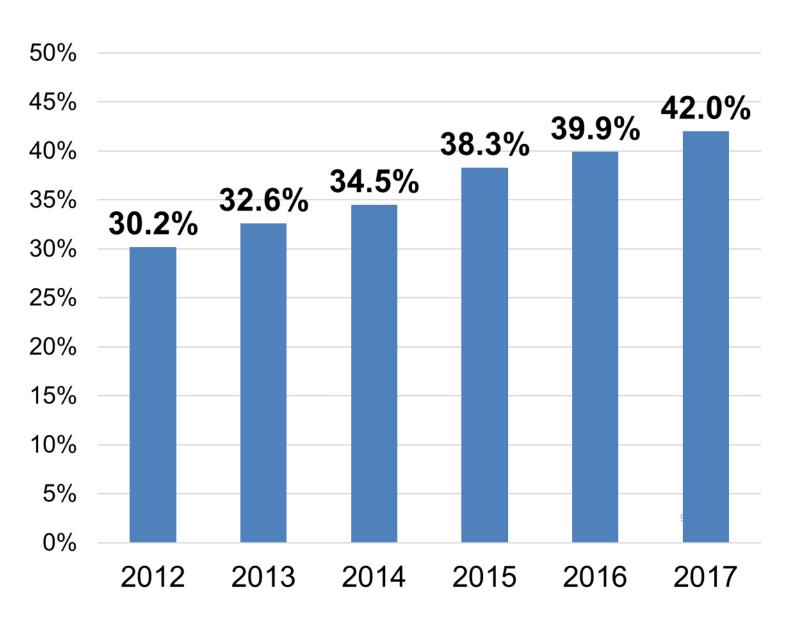


http://nccrt.org/resource/fobt-clinicians-reference-resource/

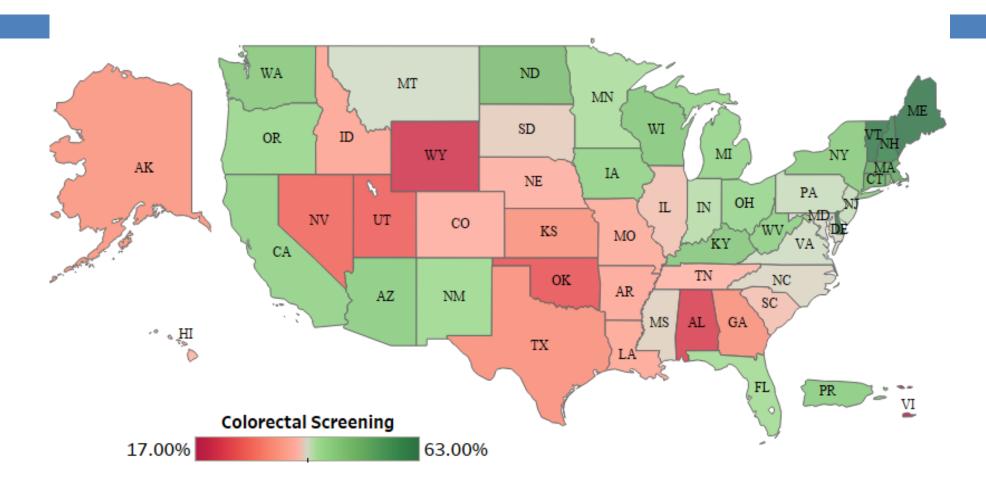
#### **COMMUNITY HEALTH CENTER PATIENTS – UDS**

Colorectal CancerScreening Rate

ALL FQHCs-UDS



## **Colorectal Cancer Screening Rates in 2017**



Range of Performance in Clinical Quality
Measures

Source: Uniform Data System 2011 - 2017 - Table 6B



## FY18 Accomplishments (New Work)

#### Links of Care Progress:

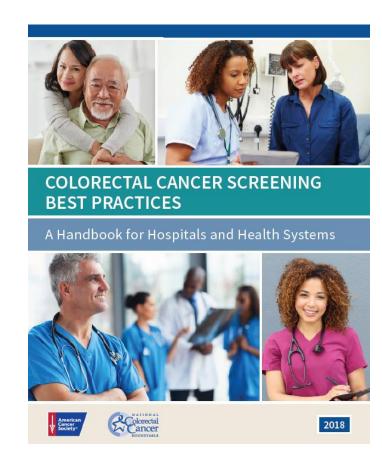
- Overview of LOC manuscript drafted and submitted; Patient Navigation and Medical Neighborhood manuscripts in draft stage
- Advisory group overseeing the creation of accessible, online Links of Care Curriculum; expected to be final Jan/Feb. 2019
- NextGen Guide finalized (undergoing final review by NextGen)
- Completion and Promotion of Hospital Systems Change Package
- Updates to How to Sustain Patient Navigation Toolkit
  - New online curriculum in-development
  - Train the trainer model being piloted
    - Small, in-Person pilot training session held in Colorado (Sept. 2018)



## **CRC Screening Best Practices: A Handbook** for Hospitals and Health Systems

#### What's in the guide?

- Identifies 12 critical steps for hospitals, along with case studies describing strategies being used by individual hospitals and health systems
- Describes program origination, staffing, financial resources, activities, outcomes/impact, and lessons learned
- Provides advice on implementation
- Directs readers to other helpful resources
- Provides samples and templates from hospitals and health systems (e.g. CRC action plans, workflows, community and employee outreach materials, program evaluation tools)



□ <u>Webinar >>></u>



## CHC Task Group Meeting Recap Dialogue for Action

#### Discussion Areas

- Transportation:
  - What best practices are available?
  - How can the NCCRT provide support to community health centers struggling with this barrier?
- Learning Communities for NCCRT Products
  - What challenges exist in translating NCCRT tools and resources into practice change?
  - What model helps us to not only effectively distribute NCCRT tools and resources, but also creates rapid change within practices?
- Patient Navigation
  - How do we sustain patient navigation as a long term enhancement of screening?



## CHC Task Group Meeting Recap Dialogue for Action

#### **Discussion Themes and Decisions**

- Learning Communities for NCCRT Products
  - Suggestions: Make tools customizable; Move away from long-form PDF toward interactivity/training; Complement resources with quick start guide or executive summaries
  - Can Project ECHO model help with dissemination strategies?

#### Patient Navigation

- Improve training competencies; Key staff training (buy-in, implementation, education)
- Develop resources that sell the investment case (summarize cost-effective manuals)
- Key to focus delivery of current work in this area (Pat Nav Curriculum)

#### Mailed Outreach

- Create an advisory group around this topic
- Use Steps Manual update to increase focus

#### Transportation:

- A short (one pager?) of best practices with follow-up case studies could be useful
- Address in Steps Manual?



### **FY19 CHC Task Group Projects**

- Update and modernize Steps For Increasing Colorectal Cancer Screening Rates: A Manual For Community Health Centers
  - Potential to include information on Mailed Outreach and Transportation
- Finalize Links of Care curriculum
  - □ Links 2.0
- Finalize, promote and evaluate online curriculum for How to Pay for Navigation and pilot/implement Train the Trainer program
- Release NextGen Guide
- Promote Hospital Systems Change Package



### **FY2020 Project Planning**

### Early thoughts... (What else?)

- Increase engagement: State PCA & NACHC; State CRC Coalitions; Societies (AGA, ACG, ASGE – Donated colonoscopy), Academic GI departments
- Interest in Expanding EHR Guides to EHR Vendors
- Dissemination of NCCRT Products
  - Current: Hospital Change Package, EHR Guides; Clinician's Reference for Stool-based Tests for CRC Screening
  - New: Sustaining Patient Navigation Products; Links of Care Curriculum; Updated and Modernized Steps Manual
- Supporting Resources for Emerging Topics (or topics in-need of priority focus)
  - Screening: increasing follow-up Colonoscopy after positive stool tests
  - Mailed outreach programs
  - Transportation best practices
  - Reaching rural populations



To be continued on Wednesday, November 14, 2018 5:00 p.m. to 6:30 p.m.

Sheraton Inner Harbor Hotel Baltimore, MD
See you there!



## **Questions & Suggestions?**