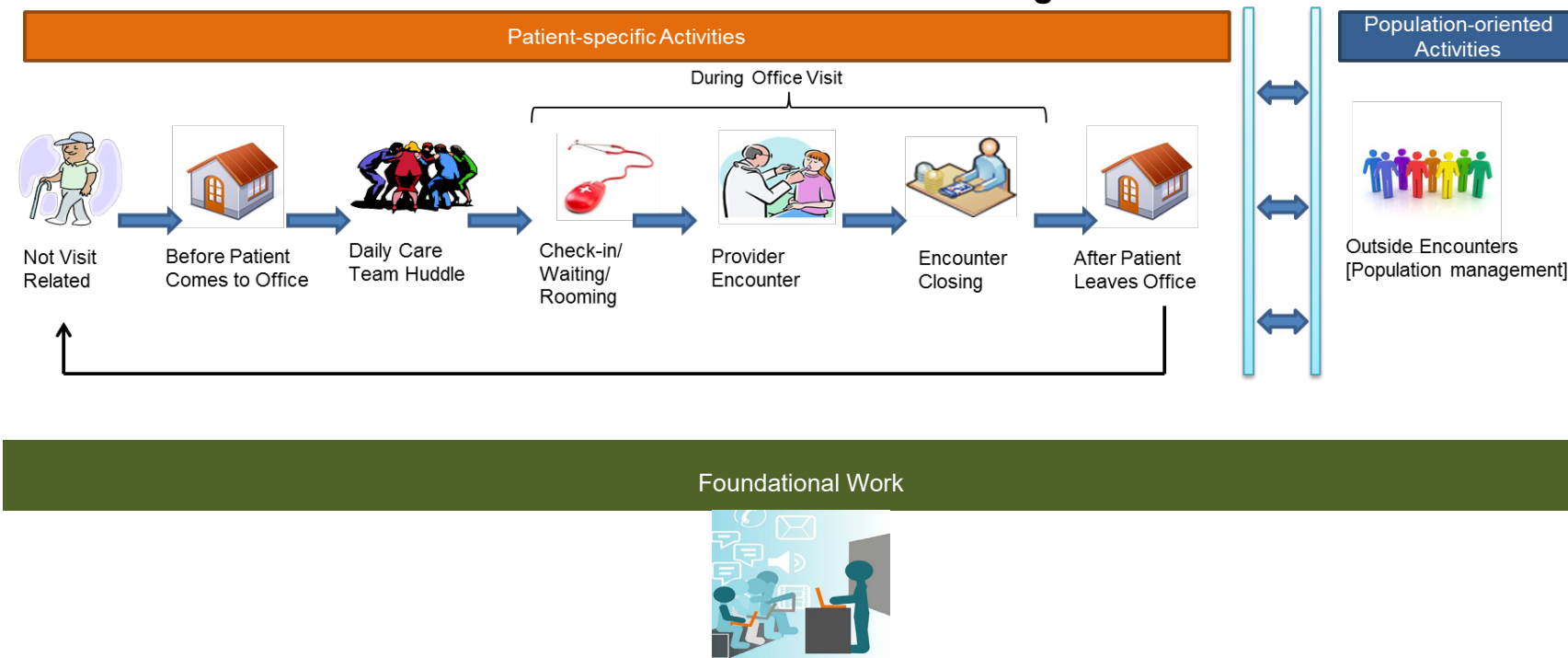


Ambulatory CDS/QI Worksheet (Simplified Version)

What Are We Trying To Improve? How Are We Doing Today?

Target	12/2020 goal set to achieve 60% by 6/30/2021
Current Performance on Target	Baseline in 1/1/2020 was ____ 4/2021 TY 43.5%

Performance Drivers for this Target:



"Activities that are foundational to current patient-specific and population management activities and/or planned enhancements - e.g., staff training, policies and procedures, EHR tool development, etc."

CDS/QI Approach Summary¹ - EBIs of Patient & Provider Reminders

	Not Visit Related	Before Patient Comes to Office	Daily Care Team Huddle	Check-in/ Waiting/ Rooming	Provider Encounter	Encounter Closing	After Patient Leaves Office	Outside Encounters [Population management]	Foundational Work
Current Information flow	Pt phone number is wrong; in the wrong spot – gets error message when trying to contact patient	Medical Assistants do phone call reminders to patients to come in for screening		Education/reminders within the clinic – posters with reminders about screening; also in bathrooms; flyers on doors – ask dr. about getting stool test; also in patient rooms	Reviews patients' preventive needs (Azara; preventive section, in med hx; some using CDSS); discuss options – for FIT – pick up/get at lab with blood work (on 1 st floor of clinic), if colonoscopy, gets referral			Pull list from Azara of who's coming in the week before	\$ to do the text messages; comes out of health center's budget; can be a barrier (\$0.10/message)
Potential Enhancements	Review standard language in eCW for CRC campaign; revise text messages if needed (who will do? Alex/Dr. R./ Dr. C.; see what's available) Review Messenger templates in eCW	Text campaign will automate text reminders to patients to come in for screening			Consider utilizing CDSS practice-configured alerts in right chart panel; can review how to add to right chart panel. Associate orders or order set to alerts.		If patient does not return the FIT, how do you f/up with them?		Training for staff on use of practice-configured alerts Inform front desk staff of reminder campaign and that patients will be calling in to schedule appts for screening; what information does front desk need to assist patients?

¹This table contains an overview of details documented on subsequent pages in this worksheet