

Appendix A:4

Workflows for HSgFOBT/FIT

Give HSgFOBT/FIT kit to patient and provide education on how to use.
Create an EHR Alert/Reminder to follow up with the patient in 2-4 weeks.

Patient mail directly or
bring back to office?

Patient returns test to office

Patient mails test to lab

Create a lab order
with diagnosis code ICD-10 Z12.11

Transmit lab order and print copy of
requisition for patient to include when
mailing in the kit to the lab.

Create a lab order when kit is
returned by patient to the
office

Is lab done in-house or
sent out?

In-house

Sent out

Enter test results manually

Transmit lab order and
print copy of requisition to
include with completed kit

Test completed?

No

Follow up with patient
by portal, SMS/txt, or
voice

Yes

Repeat Follow up with
patient by portal, SMS/
txt, or voice 2-4 weeks
later

Results received and
updated in EHR

Provider reviews
results

Results
negative?

No

Yes

Provider calls patients
with abnormal results.

Appropriate staff contacts
patient with test results via
Portal, SMS txt, voice call

EHR Alert/Reminder to repeat
HSgFOBT/FIT in one year

Able to reach
patient?

No

Yes

Enlist assistance of Patient Navigator, if available. If
unable to reach patient after 3 attempts, document
communication in EHR. Last communication should be
sent by certified letter.

Generate referral and DI Order for follow-
up colonoscopy with
ICD-10 R19.5 , follow up via portal, SMS/
txt, personal contact

Follow-up with Patient for Positive Stool Test Result Received by Primary Care Practice

